BOOKING CONDITIONS AND INSTRUCTIONS FOR BOOKING ACCOMMODATION ON SABATINA 2023.

VIA THE BOOKING LINK

- Open the link for booking hotel accommodation https://www.valamar.com/en/meetings/events#SABATINA
- 2. Click on BOOK NOW
- 3. Click on MODIFY DATE and enter the period of stay and number of people and click MODIFY
- 4. Select the room type and service by clicking BOOK for the preferred option
- 5. Follow the further steps of booking confirmation by entering the required data and clicking on the orange field CONTINUE, and at the end CONFIRM RESERVATION

Booking conditions:

- In order to get preferential rates for conference participants, please make your reservation by October 25, 2023. After this period, the hotel does not guarantee preferential rates
- The online reservation form requires your credit card details to guarantee payment for the services
- Participants who do not have a credit card can contact Divine Dubrovnik Travel agency at
 <u>accommodation@divinedt.com</u> and make a reservation. Please note that in this case, payment of the
 entire amount of the reserved stay is required in advance

Notes for booking multiple rooms and different boarding houses for different days:

- 1. The reservation of several rooms must be made for each room separately.
- 2. *The reservation of different boarding houses* (FB, HB or BB) for different days of stay must be made for each day separately.

In this cases you can simplify the process by **sending a reservation inquiry via email** <u>accommodation@divinedt.com</u>

For all additional questions and difficulties related to booking accommopdation, contact phone: 00385 20 865 010 between 09:00 and 13:00 or mobile: 00385 91 335 8855

Issuance of R1 invoices and payment by advance invoice

- 1. *The R1 invoice* is issued upon check-out at the hotel reception, the guest only needs to emphasize this and have all the necessary company informations.
- 2. To *pay by advance* invoice, send an inquiry with company information on mail: *accommodation@divinedt.com*

Terms of cancellation

- On-line reservation can be canceled without penalty 7 days before arrival
- In the case of cancellation of the reservation between 7-3 days before arrival, the hotel reserves the right to charge the card for the amount of one night
- In the case of cancellation of the reservation less than 3 days before arrival, the hotel reserves the right to charge the card for the entire amount of the reserved stay
- In the case of a NO-SHOW or s shortened stay, the hotel reserves the right to charge the card for the entire period of the reserved stay